



BOOKING TERMS, CONDITIONS & POLICIES

Thank you for reading the following section carefully. We take your safety and well-being very seriously. We kindly ask that you email a signed copy to Zingerman's Food Tours within one week (7 calendar days) upon booking your trip.

PRICING: INCLUSIONS & EXCLUSIONS

The trip price is in U.S. dollars.

The price includes the services specified in the daily itineraries, including meals, accommodations, admission fees, guided activities, and any taxes associated with them. They are subject to change.

The price does not include anything not listed in the itinerary, including but not limited to: air and other transportation to and from trip start and termination points; services and meals not listed in the itinerary; all expenses during leisure time, including admission fees, meals, and beverages; passports or other travel documents; travel insurance or travel protection (i.e., medical insurance, emergency evacuation, and similar services); tipping service providers (optional).

What are the deposit rules if I book with more than 6 months to go before the Tour?

Date	Deposit	Amount Example for an	Total paid example for
		\$8,000 Tour	\$8,000 Tour
Day 0	Deposit 1	25% deposit \$2,000	\$2,000
Tour date minus 6 months	Deposit 2	25% deposit \$2,000	\$4,000
Tour date minus 60 days	Deposit 3	Remaining 50% \$4,000	\$8,000

What are the deposit rules if I book with less than 6 months to go before the Tour?

Date	Deposit	Amount Example for \$8,000 Tour Total paid example for \$8,000 Tour
Day 0	Deposit 1	25% deposit \$2,000 \$2,000
Tour date minus 120 days	Deposit 2	25% deposit \$2,000 \$4,000
Tour date minus 60 days	Deposit 3	Remaining 50% \$4,000 \$8,000

What are the deposit rules if I book with less than 4 months to go before the Tour?

Date	Deposit	Amount Example for an \$8,000 Tour Total paid example for 8,000 Tour
Day 0	Deposit 1	50% deposit \$4,000 \$2,000
Tour date minus 60 days	Deposit 2	Remaining 50% \$4,000 \$8,000

What are the refund rules if I cancel a Tour that I booked that is greater than six months in the future?

When you cancel on...	...and what the rule is for a refund.
Day 1 or 2	Full refund of amount deposited
Days 3-30	Full refund of amount deposited minus \$500
Days 31-120	50% refund of amount deposited
Day 121+	No refund. This includes any unused portion of a Tour.

What are the refund rules if I cancel a Tour that I booked that is less than six months in the future?

When you cancel on...	...and what the rule is for a refund.
Day 1	Full refund of amount deposited
Days 3-7	Full refund of amount deposited minus \$500
Days 8+	No refund. This includes any unused portion of a Tour.

What are the refund rules if Zingerman's Food Tours cancels?

Zingerman's Food Tours reserves the right to cancel, alter, or modify a trip prior to departure for any reason, including insufficient reservations.

In the event of a cancellation we will work to reschedule the same Tour at another time. Your reservation will automatically move to that new time.

If Zingerman's Food Tours cannot reschedule a canceled Tour it will refund 100% of all amounts that you deposited.

If you cannot travel at the rescheduled time Zingerman's Food Tours will offer you travel on other future Tours. You can use the funds you have deposited toward a different Tour. Once you select that Tour the refund rules stated above apply.

If you cannot travel at any rescheduled future Zingerman's Food Tours will refund 100% of all amounts that you deposited.

What are the requirements for insurance?

Health insurance

Zingerman's Food Tours requires that guests have adequate health insurance to cover injury or illness while participating in the Tour and that they certify that they have no medical or physical conditions which could interfere with their safety in the Tour. Guests will assume all costs of medical care, evacuation, transportation, and costs related to injury or illness. By signing this document you certify that this requirement is understood and will be met before the Tour starts.

Travel insurance

Zingerman's Food Tours does not provide or require travel insurance. Zingerman's Food Tours assumes no liability for loss or damage to baggage in transit to and from a Tour or while on a Tour. We strongly recommend that you purchase comprehensive travel protection covering trip interruption, possible quarantine coverage, cancellations, and any other unforeseen travel experiences such as loss of personal goods, delays, injuries, sickness or damage.

What are the health requirements for travel with Zingerman's Food Tours?

Our trips are physically active, with varying levels of demands and fitness requirements depending on the specific itinerary. By making a booking, you represent that you do not have any physical or other conditions that would create a hazard for you or other participants or affect other people's enjoyment of the trip. If you have a physical condition, dietary restrictions, or other conditions that will require special attention during the Tour this must be discussed and approved by Zingerman's Food Tours prior to booking the Tour. You are responsible to make certain you have the proper immunizations and required documentation of immunizations before you travel. For information related to proper immunizations and documentation, Zingerman's Food Tours recommends that you contact the Centers for Disease Control at (877) FYI-TRIP or www.cdc.gov/travel and that you see your health practitioner for advice.

What are the passport and visa requirements for travel with Zingerman's Food Tours?

Guests are responsible for ensuring that all necessary travel documents are valid and effective and in your possession for the entire Tour. Passports are required for all U.S. citizens traveling abroad and must be valid for at least 6 months after your date of return.

What is Zingerman's Food Tours traveler's compact?

By making a booking you, as the traveler, agree to the following:

- I agree that this trip fits my current abilities, level of fitness, and health.
- I meet any and all COVID-19 prerequisites including, vaccinations, booster, and understanding of quarantines and associated health, economic and travel risks.
- I agree to respect and follow all the laws and customs of countries visited.
- I understand access to medical facilities and evacuation services may be limited.
- I understand that if I fall ill with COVID-19 during the Tour I will not be refunded for any part of the Tour that I miss due to quarantine.

What about photos taken during the Tour by Zingerman's Food Tours?

Zingerman's Food Tours relies on authentic photographs to market its business. We may take photos during the Tour that include participants. Unless you deliver a written revocation to Zingerman's Food Tours within 7 days of signing these Terms and Conditions, you agree that: Zingerman's Food Tours and/or its employees or agents may take photographs, video recordings, and/or audio recordings of you, including your name, image, likeness, and/or voice (collectively "Recordings"). Zingerman's Food Tours and its successors and assigns have an unlimited right to reproduce, use, exhibit, create derivative works from, and distribute the Recordings, in any manner or media, in perpetuity, throughout the world. The Recordings may be used by Zingerman's Food Tours (and its assigns and successors) for any purpose, including, commercial, marketing, advertising, publicity, or other promotional purposes. You waive any right to inspect or approve of any future use of the Recordings. You are not entitled to receive any compensation for participating in the Recordings or for any future use of the Recordings.

Is there anything else I should know?

Zingerman's Food Tours reserves the right to refuse service during a Tour to anyone whose health or behavior could impede the welfare or enjoyment of fellow guests. An individual may be asked to leave a trip if the trip guide/host/leader feels that the person's continuing participation may prove detrimental to the individual or the group. No refund will be given.

What restrictions and rules are around Health

- a. All guides will be fully vaccinated, including boosters taken at least two weeks before the Tour start date.
- b. For international trips, destinations and local laws may still require vaccinations. Travelers who are not considered fully vaccinated may be prevented from entering certain destinations. Destinations and local laws that require vaccinations may have different requirements and definitions of what constitutes full vaccination and may change those requirements on short notice. This may include requiring additional wait time after the full series of doses and a booster before considering someone fully vaccinated.
- c. We expect all travelers to monitor their health and only travel with us if they're feeling well. If you have a confirmed case of COVID-19, we'll follow the guidance of the [CDC](#) (yielding to local/regional guidelines if those are more strict). You will be asked to leave the tour to quarantine for a specified amount of time, usually 5-10 days, and/or until you have a negative test result. It is not possible to rejoin the tour once you have completed your quarantine period.
- d. If a member of the tour group is diagnosed with COVID-19 during a tour, they will be expected to follow the protocols of the local health authorities, which likely means they will have to leave the tour and isolate. Those in close contact with the affected tour member will need to be tested and if positive, follow the same requirements.] Please note that any expenses for testing, treatment, or self-isolation will need to be covered by the individual or your travel insurance, so please ensure you have access to funds while traveling. Zingerman's HIGHLY recommends comprehensive travel insurance you will be responsible for all expenses related to your travel (including transportation), lodging and meals, if you are asked to leave a trip
- e. If a COVID-19 event causes Zingerman's to cancel part of a Tour in progress, Zingerman's Food Tours will not offer a refund and not offer meals or accommodations past the end of the Tour.
- f. Zingerman's Food Tours will comply with the COVID-19 requirements and will follow the COVID-19 guidelines of the areas we are traveling in.
- g. Masks may be required on all flights and in airports, transfer vehicles, etc. Please check airline policy and country destinations.
- h. Zingerman's Food Tours will comply with the local health requirements and will follow the COVID-19 guidelines of the areas we are traveling in, which guidelines may require that you wear masks (KN95 or N95) in all public areas and on the bus (or other means of transportation), unless actively eating or drinking, or swimming in the pool.
- i. A PCR or Rapid test may be requested at any point during the Tour by Zingerman's Food Tours, or our partners. A health questionnaire may be requested at any point during the scheduled Tour.

Please sign and return within 7 days of booking with Zingerman's Food Tours.

PRINTED NAME _____

SIGNATURE _____

DATE _____